

Dr. Jane Salisbury has been a full-time faculty member at a private, faith-based college, a state four-year university, and a state community college. She is recently retired from Edison State Community College where she served as Professor of Anatomy and Physiology before becoming the Dean of Institutional Planning and Effectiveness. As Dean, she shepherded Edison's quality initiatives and the College's accreditation.

Jane has served as a Malcolm Baldrige National Quality Award Examiner for six years, a senior examiner for the Ohio Partnership of Excellence and has been a member of the AQIP Peer Review Corps since 2001. In that role, she has been a Systems Portfolio and Action Project Update Reviewer, a Strategy Forum Facilitator, and a Quality CheckUp visitor. Currently she serves on the Higher Learning Commission's Reaffirmation of Accreditation Panel.

She now works through Ellucian, formerly Datatel's Center for Institutional Excellence, with higher education institutions in areas of group process, building CQI infrastructure, CQI implementation, strategy mapping, and balanced scorecard development.

Dr. Salisbury's academic preparation includes a bachelor's degree from the University of Evansville, masters and doctoral degrees in health science from Indiana University and a post-doctoral MA in Conflict Resolution/Third-party Intervention from Antioch University-McGregor.

Dr. Scott Epstein is currently Executive Vice President for Quality and Effectiveness at Davenport University. He is responsible for the continuous, systematic and collaborative creation of new or significantly improved programs, services, processes and relationships that provide increased service and value for students and other stakeholders. In 2000 he worked with Higher Learning Commission of the North Central Association (NCA) to develop a phase of the Academic Quality Improvement Program (AQIP) a new alternative accreditation model based on continuous improvement principles and currently maintains affiliation serving as a Systems Appraiser.

Scott served as an examiner and judge for the Ohio Partnership for Excellence, a Baldrige assessment process, for four years. He has spoken on the topics of quality in higher education, leadership, strategic planning and process management at several conferences, and consulted nationally for the past fourteen years at colleges and universities from Florida to Washington. He has also served as a National Consulting Service Consultant for the Council for Adult and Experiential Learning (CAEL) in Chicago, Illinois. In this capacity he developed and facilitated a workshop on "Best Practices of College Business and Industry Centers."

Dr. Epstein is a graduate of Northeastern University with a Bachelor of Science Degree in Business Administration, Loyola College in Maryland with a Master of Education in Administration/Supervision, and Nova Southeastern University with a Doctor of Education, concentration in Higher Education Leadership.