#### SAMPLE-FUNCTIONAL RESUME

## SUSAN STUDENT

2721 Main St. Hm: 219-218-0000/Cell 219-218-1111 Anywhere, In 46410 sstudent@ccsj.edu

## **SUMMARY OF QUALIFICATIONS**

- Self-starter with an ability to take initiative
- Highly organized worker
- Able to work independently and as a member of a team
- Efficient multi-tasker
- Creative problem solver
- Possess excellent interpersonal and communication skills

#### **EDUCATION**

Calumet College of St. Joseph, Whiting, Indiana B.S. in Organization Management, Magna cum Laude Dean's List 4 semesters GPA 3.5

#### **EXPERIENCE**

#### Administrative

- Organized projects and met all objectives and deadlines
- Maintain schedules and quality standards
- Recruit and train all new employees
- Supervise 3 department staff members and 2 interns
- Perform quality and safety inspections
- Collate and disseminate all compliance documents to pertinent departments
- Serve as Chair of the Quality Improvement Committee. Helped develop a new system for streamlining work efforts and increased staff productivity by 50%

## **Marketing and Sales**

- Developed the vision and mission statement for the Marketing department
- Manage the marketing and promotional tasks to promote the business
- Network with businesses to advertise and recruit new accounts
- Provide excellent customer service in both sales and service
- Generated "X" dollars in sales (list only if significant)
- Managed a budget of "X" dollars

#### **Technical**

• Proficient in MS Office applications (Word and Excel) to produce project targets and checklists, forms, quality control charts, and schedules

- Familiar with standard business office machines
- Skilled in utilizing construction equipment including saws, insulation machine, heat gun, and forklift

## WORK HISTORY

USA Enterprises, Construction Manager	2004-Present
World Bank, Manager	1997-2004
American Industries, Supervisor	1993-1997

# PROFESSIONAL AFFILIATIONS

Member of American Board of Construction Managers President of the Indiana Marketing Assn. Member, Porter County Chamber of Commerce

## OTHER INTERESTS AND ACTIVITIES

Chair, Northwest Indiana Leadership Council Coach, church sponsored Girls' Softball Team